SOCIAL NETWORKS

The use of social media by AP’s journalists is held to the same high standards as reporting, communication and distribution over any other medium. Those standards include, but are not limited to:

- Avoiding expressions of opinion on contentious issues, even in supposedly password-protected conversations.
- When publishing to AP’s branded accounts, staffers should get explicit permission from a senior manager before distributing third-party copyrighted material.
- Not disseminating rumors and unconfirmed reports, and attributing information.
- Carefully verifying information and content before it is distributed.
- Transparently correcting errors on all platforms on which the erroneous material was distributed.

AP journalists are encouraged to maintain accounts on social networks, and must identify themselves in their profiles as being with AP if they use the accounts for work in any way. We must not share AP proprietary or confidential information or include political affiliations or preferences. If we retweet or otherwise share opinionated material by others, we should add language that makes it clear that we’re simply reporting someone else’s opinions. In social posts related to sports and entertainment, we must steer clear of trash-talking directed at teams, athletes and celebrities. Staffers are encouraged to share AP content in all formats to social platforms. We should do so by using the “share” buttons on apps, browsers and sites that cause an item to be posted, or by posting a link to the content. We should not manually upload or copy and paste published photos, videos or the full text of published stories into social accounts. Staffers should not upload directly to social networks images they captured that closely resemble those the AP is publishing. Staffers may share content from other news organizations, but we should be mindful of potential competitive issues and refrain from sharing unconfirmed material. We should also keep in mind that denouncing fellow users, newsmakers or anyone else can reflect badly on AP and may one day harm a colleague’s ability to get important information from a source. AP journalists who have confirmed urgent breaking news should not share that information over social accounts until they have provided it to the appropriate AP desk and done any immediate reporting work that is asked of them. Exclusive material and important tips should not be shared online before the related story has been published. We may follow or friend sources or newsmakers, but when doing so with politicians or political causes, we should try to connect with accounts on both sides of a given issue or campaign. AP managers should not issue friend requests to subordinates; otherwise, friend requests among AP employees are fine. Employees must not post any information that might endanger a colleague, and shouldn’t post about a
missing or detained AP staffer without clearance from senior AP managers. Posts and
tweets aimed at gathering opinions for a story must make clear that we are looking for
voices on all sides of an issue. If an AP tweet or social media posting contains an error of
fact, emphasis or tone, the tweet or posting promptly should be removed from the
platform where it occurred, followed by a note acknowledging the deletion and a
substitute corrected tweet or posting issued where appropriate.

USE OF OTHERS’ MATERIAL

An AP staffer who reports and writes a story must use original content, language and
phrasing. We do not plagiarize, meaning that we do not take the work of others and pass
it off as our own.

When we match a report that a news outlet was first with due to significant reporting
effort, we should mention that the other outlet first reported it. At the same time, it is
common for AP staffers to include in their work passages from previous AP stories by
other writers – generally background, or boilerplate.

This is acceptable if the passages are short. Regardless, the reporter writing the story is
responsible for the factual and contextual accuracy of the material. Also, the AP often has
the right to use material from its members and subscribers; as with material from other
news media, we credit it. Unless we are clearly retransmitting in full a story by a member
outlet, we do not transmit stories in their original form; we rewrite them, so that the
approach, content, structure and length meet our requirements and reflect the broader
audience we serve.

Under no circumstances can news releases be published in their original form; we can use
information, quotes and properly cleared images from releases, but we must judge the
material’s credibility, augment it with information from other sources, and then prepare
our own stories, with the release material duly credited.

For video, if another broadcaster's material is required and distributed, we advise the
name of that broadcaster on the accompanying shot list. Pickups of audio and of
television graphics are credited in billboards/captions when the source requests it.